

Warranty & Maintenance

Warranty and Maintenance Information for Barrierscreens Blinds & Shutters

GENERAL WARRANTY

Barrierscreens Blinds and Shutters, agrees to abide by the “Consumer Guarantee Applying to Goods” as set out by the Office of Fair Trading. In doing so Barrierscreens Blinds and Shutters urges the consumer to ensure that they have read the product disclosure statement of any product intended for purchase to ensure that the product is suitable for the consumer’s intended use. In addition to the consumer guarantee Barrierscreens Blinds and Shutters expressly warrants each product to be free from fault for a period of 12 months from the date of purchase except where goods have been misused or wilfully damaged or worked on or tampered with by any person not authorised by this company to do so. It is also a condition that the care and maintenance advice for the product has been adhered to.

Where any product supplied by the Barrierscreens Blinds and Shutters is covered by a supplier warranty for a period greater than 12 months then the company agrees to assign that warranty to the purchaser.

All warranties offered herein are non transferable and only apply where the goods have been paid for in full. Proof of purchase will be required in determining liability for any warranty claim.

Barrierscreens Blinds and Shutters strives to provide the best products manufactured from only quality components, however no warranty or guarantee is offered on the performance of any product in the event of wilful damage or misuse.

CARE AND MAINTENANCE OF YOUR POWDER-COATED PRODUCTS

The effects of ultra violet light, pollution, dirt, grime and salt deposits are detrimental to a powder-coated surface as they accumulate over time. To comply with warranty requirements and extend the life of your Barrierscreen products a very simple maintenance program should be implemented.

As a general rule, cleaning of the powder-coated surface must take place regularly. However in areas where pollutants are more prevalent, especially in coastal or industrial areas, a cleaning program should be carried out on a more frequent basis. See Definitions of Environments and Maintenance Intervals below.

To clean the powder-coated surface:

1. Carefully remove any loose deposits with a wet sponge.
2. Use a soft brush or cloth (non abrasive), and a mild household or carwash detergent to remove other deposits. Do not use steel wool, scrapers, scouring liquids or powders as they will permanently scratch the coated surface.
3. Rinse off with clean water.

Please note that detergents that recommend the use of gloves when handling should be avoided as this is a good indication that the detergent is harsh, and therefore unsuitable for cleaning the powder-coated surface.

Should you wish, a Secureview screen cleaning mitt is available at \$29.50 including postage and handling. The Secureview screen cleaning mitt was specifically designed for cleaning powder-coated surfaces and will extend the expected life of your Barrier screen products.

CARE AND MAINTENANCE OF YOUR INTERNAL BLINDS

The effects of ultra violet light, pollution, dirt, grime and salt deposits are detrimental to the components of internal blinds and shutters as they accumulate over time. To comply with warranty requirements and extend the life of your blinds a very simple maintenance program should be implemented.

As a general rule, all blinds require regular dusting. However in areas where pollutants are more prevalent, especially in coastal or industrial areas, a cleaning program should be carried out on a more frequent basis. See Definitions of Environments and Maintenance Intervals below.

DEFINITIONS OF ENVIRONMENTS AND MAINTENANCE INTERVALS

MILD: Being rural, away from the coast and remote from industry and urban activity.
(6 Months Maximum)

MODERATE: Being mainly urban, inland away from heavy industrial activity.
(3 Months Maximum)

SEVERE: Being coastal or marine, within 15kms of the coast or subject to salt deposition. Close proximity to industrial activity.
(2-4 Weeks Maximum)

INDIVIDUAL PRODUCT WARRANTIES

SecureView

Care & Maintenance

Please follow the “Care and Maintenance of Your Powder-Coated Products” guide. Should you wish a Secureview screen cleaning mitt is available at \$29.50 including postage and handling. The Secureview screen cleaning mitt was specifically designed for cleaning powder-coated surfaces and will extend the expected life of your Barrierscreens products.

Warranty

Installation	12 months
Assigned Manufacturers Warranty	11 Year Secureview Warranty.
Powder-Coating	3 Years
Locks, rollers and closers	12 months
All other components	12 months

7Mm Barrier Products & Flyscreens

Care & Maintenance

Please follow the “Care and Maintenance of Your Powder-Coated Products” guide. Should you wish a Secureview screen cleaning mitt is available at \$29.50 including postage and handling. The Secureview screen cleaning mitt was specifically designed for cleaning powder-coated surfaces and will extend the expected life of your Barrier screen products.

Warranty

Installation	12 months
Powder-Coating	3 Years
Locks, rollers and closers	12 months
Structural	3 years
Fly Screening	No warranty is offered on fly screen material

PerfX & Xceed Products

Care & Maintenance

Please follow the “Care and Maintenance of Your Powder-Coated Products” guide. Should you wish a Secureview screen cleaning mitt is available at \$29.50 including postage and handling. The Secureview screen cleaning mitt was specifically designed for cleaning powder-coated surfaces and will extend the expected life of your Barrier screen products.

Warranty

Installation	12 months
Powder-Coating	3 Years
Locks, rollers and closers	12 months
Components	2 Years
Structural	5 Years

Aluminium Shutters & Privacy Panels

Care & Maintenance

Please follow the “Care and Maintenance of Your Powder-Coated Products” guide. Should you wish a Secureview screen cleaning mitt is available at \$29.50 including postage and handling. The Secureview screen cleaning mitt was specifically designed for cleaning powder-coated surfaces and will extend the expected life of your Barrier screen products.

Warranty

Installation	12 months
Powder-Coating	3 Years
Locks, rollers and closers	12 months
Components	2 Years
Structural	5 Years

Vertical Drapes & Panel Glides

Care & Maintenance

Please follow the “Care and Maintenance of Your Internal Blinds” guide. The application of a silicone based lubricant to the tilt rod is recommended. Regular dusting of the fabric will ensure no build up of dust and grime occurs. Professional cleaners using ultrasonic cleaning methods are recommended. Any other form of washing of the blinds is not recommended. It is recommended that the slats be rotated on a regular basis to ensure that any natural fading of the blinds occurs evenly.

Warranty

Installation	12 months
Track	3 Years
Track Components	3 Years
Fabric	12 Months

To avoid disappointment please ensure the suitability of the fabric for the situation.

Roller Blinds & Roman Blinds

Care & Maintenance

Please follow the “Care and Maintenance of Your Internal Blinds” guide. Regular dusting of the fabric will ensure no build up of dust and grime occurs. Professional cleaners using ultrasonic cleaning methods are recommended. Any other form of washing of the blinds is not recommended.

Warranty

Installation	12 months
Tube, Tracks Mechanisms	3 Years
Fabric	12 Months

To avoid disappointment please ensure the suitability of the fabric for the situation.

Roller Blinds under 500mm, or over 2400mm wide and or 2200mm in height are not warranted against bagging of the fabric, a bow in the tube causing veeing, tracking and fraying.

Aluminium Venetians

Care & Maintenance

Please follow the “Care and Maintenance of Your Internal Blinds” guide.
Regular dusting of the slats will ensure no build up of dust and grime occurs. If required wipe with a soft cloth soaked in very mild soapy water. Sponge clean and dry. Professional cleaners using ultrasonic cleaning methods are recommended. Any other form of washing of the blinds is not recommended.

Warranty

Installation	12 months
Head and Bottom Rail	3 Years
Slats	3 Years

Cedar Image & Cyba Shade Venetians

Care & Maintenance

Please follow the “Care and Maintenance of Your Internal Blinds” guide.
Regular dusting of the slats will ensure no build up of dust and grime occurs. Any other form of washing of the blinds is not recommended. It is recommended that the slats be rotated on a regular basis to ensure that any natural fading of the blinds occurs evenly.

Warranty

Installation	12 months
Head Rail	3 Years
Slats and Pelmet	3 Years

Basswood Shutters

Care & Maintenance

Please follow the “Care and Maintenance of Your Internal Blinds” guide.
Regular dusting of the shutter will ensure no build up of dust and grime occurs. Any other form of washing of the blinds is not recommended. It is recommended that the slats be rotated on a regular basis to ensure that any natural fading of the blinds occurs evenly.

Warranty

Installation	12 months
Components	5 Years
Shutter panels	5 Years

*This warranty does not cover normal weathering which may cause coloured surfaces to fade or darken over time.

Celluca Shutters

Care & Maintenance

Please follow the "Care and Maintenance of Your Internal Blinds" guide.
Regular dusting of the shutter will ensure no build up of dust and grime occurs.
If required wipe stains with a soft cloth soaked in very mild soapy water, sponge clean and dry. Any other form of washing of the blinds is not recommended. It is recommended that the slats be rotated on a regular basis to ensure that any natural fading of the blinds occurs evenly.

Warranty

Installation	12 months
Components	5 Years
Assigned Manufacturers Warranty	20 Years

*This warranty does not cover normal weathering which may cause coloured surfaces to fade or darken over time.

Panel Glides

Care & Maintenance

Please follow the "Care and Maintenance of Your Internal Blinds" guide.
The application of a silicone based lubricant to the tilt rod is recommended. Regular dusting of the fabric will ensure no build up of dust and grime occurs. Professional cleaners using ultrasonic cleaning methods are recommended. Any other form of washing of the blinds is not recommended.

Warranty

Installation	12 months
Track	3 Years
Track Components	3 Years
Fabric	12 Months

To avoid disappointment please ensure the suitability of the fabric for the situation.

Panels less than 450mm and wider than 1250mm including overlap are not warranted as to twisting and cupping that may occur.